

Tawni Haynes Apparel

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We are thankful that you have chosen Tawni Haynes Apparel to meet your wardrobe needs! Below you will find helpful information that will enable you to better understand the process:

Garment Turn-Around Time:

Standard: 4 Weeks-6 weeks (depending on garment)

Rush: 2 weeks or less (for an additional fee-standard rate (based on the garment) or 50%-75% of garment cost)

Exclusive-Use Agreement

Should you require garments customized to meet your specific wardrobe needs and would like exclusive-use agreement to elements of the design, a nominal fee will apply. This fee will depend on the area and timeframe of which the exclusivity will cover. (Legal Document to Follow)

Fabrics:

Better Fabrics such as: silk, brocade, ponte-roma, chiffon, denim, linen and other cotton blends, wool, and an assortment more based on customer need.

Measurements/Fittings:

We encourage all of our customers to have their measurements professionally taken. If you are local this will be done in our boutique during your initial consultation. (On-location and private fittings at client's home or location can be arranged for additional cost). If you reside out-of-area, we would encourage you to visit a tailoring shop in your area and have them taken. Should garments need modifications outside of the garment construction and standard fit, the shipping costs are the responsibility of the client. Once a garment is complete we encourage a final fitting for final tailoring. For out of town clients, you may seek the services of a tailor in your area to ensure an exact fit as desired. Please refer to the measurement guide for proper measurements. ***It is imperative to have measurements taken and conduct fittings with proper support and foundation.*****(Additional modifications which result from changes in measurements or foundation will be added to garment cost)*****

Manufacturing:

Our garments are manufactured with care, and with the utmost attention to quality and detail. Our garments are also manufactured in the USA.

Customization:

Garments are made custom to each individual customer. Currently, you are not limited to any particular design you see. We can work off a sketch or description. However we will make suggestions to best suit you based on body type, shape, event, and skin under-tone.

Sketch:

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Revised: October 5, 2011

If a sketch is required for your order, it will be provided once your deposit is secured.

Ready-Wear:

Beginning in 2011, we will offer a line of garments in standard sizes 6-14 and plus 16-20. (Extended sizes of this line will fall under custom garments)

Group/ Mass Orders:

We can accommodate orders both large and small (choir robes, clergy attire, usher board, and coordinating group attire)

Customer Contact

Email is our preferred method of contact. We will respond to all inquiries within 24 hours.

****We Reserve The Right to Refuse Service To Any Client****

Refunds/Exchanges:

No refunds are offered on custom apparel.

Pattern Making:

For garment concepts that require a custom pattern a fee of \$200 and up will apply. This is determined based on design and concept.

2011 Garment Pricing:

The following prices are to be used as a guide and represent estimated prices for garments:

Standard Blouse: (Front, Back, Sleeves, Collar) \$250-\$300 and up (sateen shirting included)...Ex: Bow Blouse (\$275)

Detailed Blouse: (Multi-piece, extended detail) \$325-\$525 (sateen shirting included) Ex: Tuxedo Blouse, Endless Ruffle Blouse

Dress:

Basic: \$415

Detailed: \$525 and up

Evening Gowns: \$750 and up

Wedding Gowns: \$1200 and up

Trench: \$470 and up

Blazer: \$350 and up

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Standard Skirt/Slacks: (Front, Back, Waist Band, Cuffs-pants): \$235 and up (Designer Denim skirts not included)

Corset: \$275 and up (Full Boning Included and with front or back lace-up)

Vest: \$225 and up

Custom Denim Undone: \$175-\$225 tops, \$250-\$315 bottoms

Belts: \$145 and up (depending on fabric and design)

Girl's Special Occasion Dresses: \$170 and up (2T-6X)

****Multiple Garment Discount will apply: group orders, wardrobers (slacks, skirt, vest, jacket, blouse, blazer, dress)...at least 4 pieces*** (Determined Individually by Order)**

****Fabric prices not included unless noted****

Please note that all consultations are for 30 minutes to an hour and are at no charge if an order for a garment is being placed. 50% down payment is required on all garment orders. Additional time can be scheduled when ordering multiple garments.

Payment:

Payment can be made in the form of credit card, bank transfer, money order, cashier's check, or cash.

It is imperative that we assist our clients with completing their look. Personal Shopping and Wardrobe Consultation billed at \$65 per hour not including mileage or product cost.

Please do not hesitate to contact us if you have question or need clarification. We look forward to meeting your wardrobe needs.

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